



# Consumer Information



## HOME IMPROVEMENT

*Is Your Bathroom or Kitchen Ready for Remodeling? Are You Having Some Electrical Work Done? Need A New Roof? Want A Swimming Pool Installed? Has Your Driveway Seen Better Days? Thinking About New Landscaping?*

**USE ONLY LICENSED CONTRACTORS FOR ALL  
ELECTRICAL, PLUMBING AND HOME IMPROVEMENT WORK.**

### Checklist

**Plan the work that you want done**

**Ask your friends about contractors they might have used for similar jobs**

**Get estimates from at least three contractors**

**Call Consumer Affairs at (631) 853-4600 or click to [Check Licenses](#)**

**Sign a contract that includes:**

Contractor's business name, personal name, address and telephone number

Contractor's Consumer Affairs license number

All terms and conditions for the job, including the payment schedule

Description of all work to be performed

Where applicable, brand names and model numbers

All costs for labor, parts, materials

Approximate start and completion dates

Any agreed upon contingencies that would affect start/completion date

A notice that you have the right to cancel the contract until midnight of the third business day after the contract was signed

Finally, monitor the work being done. Stay in contact with the contractor. If problems arise and you cannot get satisfaction from the contractor, contact Consumer Affairs (853-4600) or your town's local licensing board as soon as possible. You can also e-mail Consumer Affairs at [consumer.affairs@co.suffolk.ny.us](mailto:consumer.affairs@co.suffolk.ny.us)

Visit <http://www.dos.ny.gov/consumerprotection/scams/index.htm> for more information.

### **Towns That Have Local Licensing Offices in Addition to County Licensing:**

#### **For Home Improvement Work in the:**

Town of Southampton 283-6000 ext. 241

Town of Easthampton 324-4145

Town of Shelter Island 749-0772

#### **For Plumbing Work in the:**

Town of Babylon 957-3017

Town of Huntington 351-3054

Town of Islip 224-5473

Village of Lindenhurst 957-7517

